

ELDRIDGE PRODUCTS, INC.

Attn: Customer Service
2700 Garden Road, Building A
Monterey, California 93940



Fax: 831/648-7780
Telephone: 831/648-7777
Email: customersupport@epiflow.com
Internet: www.epiflow.com

CUSTOMER SATISFACTION REPORT

Eldridge Products, Inc. is interested in your level of satisfaction with the purchase and operation of your new thermal gas mass flow meter(s) or switch(es). Please take a few moments to complete the following form and then either fax or mail it to EPI. Thank you for your cooperation.

Your Name:	Instrumentation Serial Number(s):
Company:	Date:
Fax No.:	Tel. No.:

Sales Order:

Did you receive a confirming Sales Order from Eldridge Products, Inc. for your review that was correct in its details for invoicing, order shipment, and the technical details of the required instrumentation?
Yes ___ No (Please explain):

Order Shipment:

Did you receive all instrumentation as ordered and per the Purchase Order shipping instructions?
Yes ___ No (Please explain):

Instrument Performance:

Did the instrumentation perform in accordance within factory specifications?
Yes ___ No (Please explain):
